

System Detailing Checklist

Version 1.0, 04/21/09, by Carey Holzman and Mike Smith
Tech-Vets Podcast - <http://tech-vets.com>

- ✓ Document PC symptoms
 - EverNote – <http://evernote.com>
- ✓ Run a complete system report
 - SIW - <http://www.gtopala.com/>
- ✓ Identify and backup data
 - SyncBack - <http://www.2brightsparks.com/freeware/>
- ✓ Recommend online Backup Service
 - Carbonite - <http://carbonite.com/>
- ✓ If suspected hard drive issue, obtain system image
 - Acronis True Image – <http://acronis.com>
- ✓ Identify memory upgrade options
 - Crucial – <http://crucial.com>
- ✓ Open and inspect PC
- ✓ Blow the dust out (i.e. leaf blower)
- ✓ Run antimalware programs:
 - Malwarebytes - <http://malwarebytes.org/>
 - SuperAntiSpyware – <http://superantispyware.com/>
- ✓ Check hard drive
 - Crystal Disk Info - <http://crystalmark.info/download/index-e.html>
 - Seatools - <http://www.seagate.com/www/en-us/support/downloads/seatools>
- ✓ Check memory
 - MemTest86 - <http://www.memtest.org/>
- ✓ Update device drivers
 - Driver Agent - <http://driveragent.com>
- ✓ Run Glary Utilities – <http://www.glaryutilities.com/>
- ✓ Run PC-Fixer - <http://www.digitalsupporttech.com/>
- ✓ Delete temp files - %temp%
- ✓ Run Microsoft Update – <http://windowsupdate.microsoft.com>

System Detailing Checklist

Version 1.0, 04/21/09, by Carey Holzman and Mike Smith
Tech-Vets Podcast - <http://tech-vets.com>

- ✓ Reset System Restore
- ✓ Perform Internet Explorer maintenance
- ✓ Optimize broadband settings - <http://www.dslreports.com/tweaks>
- ✓ Change DNS
 - Open DNS – <http://opendns.com>
- ✓ Install SpywareBlaster - <http://www.javacoolsoftware.com/spywareblaster.html>
- ✓ Update Adobe Reader - <http://get.adobe.com/reader/>
- ✓ Update Adobe Flash - <http://get.adobe.com/flashplayer/>
- ✓ Update Java – <http://java.com>
- ✓ Install latest DivX codec - <http://www.divx.com>
- ✓ User Hive Cleanup - <http://www.microsoft.com/downloadS/details.aspx?FamilyID=1b286e6d-8912-4e18-b570-42470e2f3582&displaylang=en>
- ✓ Defrag Disks
 - Auslogics Disk Defrag - <http://www.auslogics.com/disk-defrag>